

Community Update

Harbor Improvements

June 24, 2025



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We Kindly Ask All Guests To:

01.

Keep All Questions Until The End

We will have a designated time to address any comments or questions you may have at the end.

02.

Keep Remarks Brief

In order to respect everyone's time, we ask that remarks are kept under 2 minutes.

03.

Remain On Topic

We will only be taking feedback and questions on the topics discussed in today's meetings.

04.

Show Respect and Kindness

We're excited to share these enhancements with you and value your feedback. Please keep it respectful.





Signage Update



Ala Wai Small Boat Harbor Signage

DLNR DOBOR and Secure Parking Hawaii are working together to update the parking signage at the Ala Wai Small Boat Harbor.

The purpose of this presentation is to provide a brief review of the proposed signage and seek comments from harbor users and the general public.

Our goal is to refresh the signage, increase visibility, clarify payment procedures, seek compliance and enhance the parking experience for all harbor users.

Parking Signage Objectives



Refresh and Enhance
Signage



Better Inform and Guide
Parkers



Keep Signage Clear and
Consistent

Parking Information Sign



Objectives

New informational signage aims to provide clear information about the parking system, highlight the strict enforcement policy, including towing without warning, and address common parking issues to reduce confusion and improve the overall customer experience.

Size

48 x 78 inches

Quantity

2





Information Signs



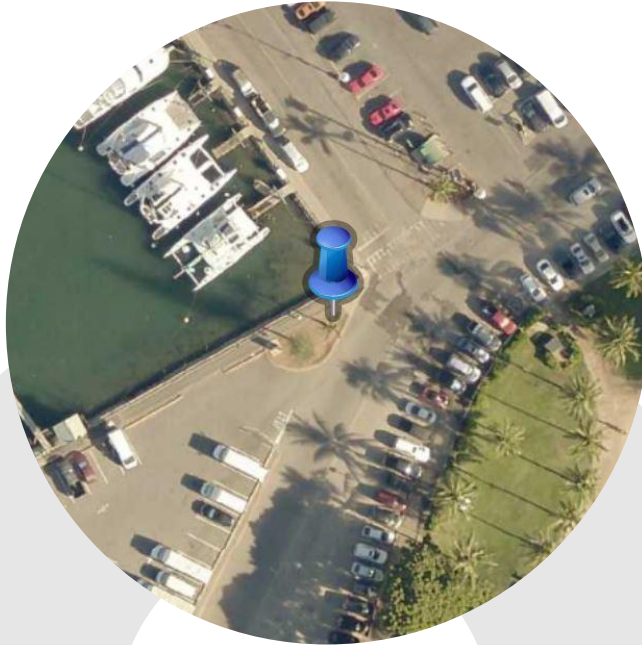
Sign Placement

Information signs will be located in high traffic areas to educate the public about the parking system and methods of payment.

Parking Information Sign Locations

Location 1

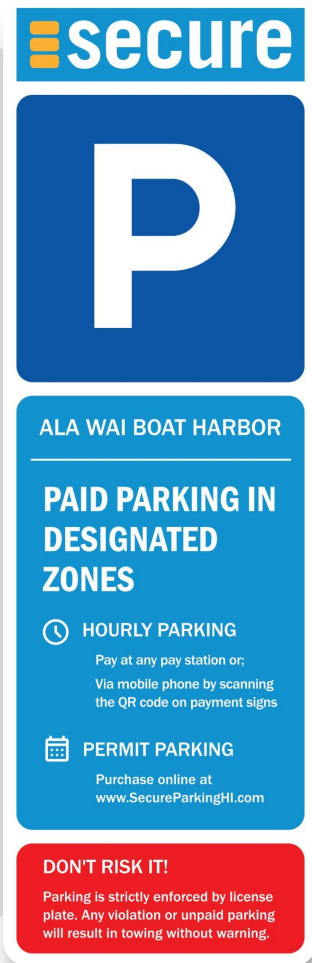
Entrance to the Triangle Lot



Location 2

Entrance to the Transient Dock





Harbor Entry Signs



Objectives

Entry signs will advise the public that payment is required when parking in the designated “paid parking” zones, and highlight the hourly and permit payment options. The entry signs will state that payment is verified by license plate, and unauthorized vehicles will be towed without warning.

Size

24 x 78 inches

Quantity

3

Harbor Entry Sign



Location

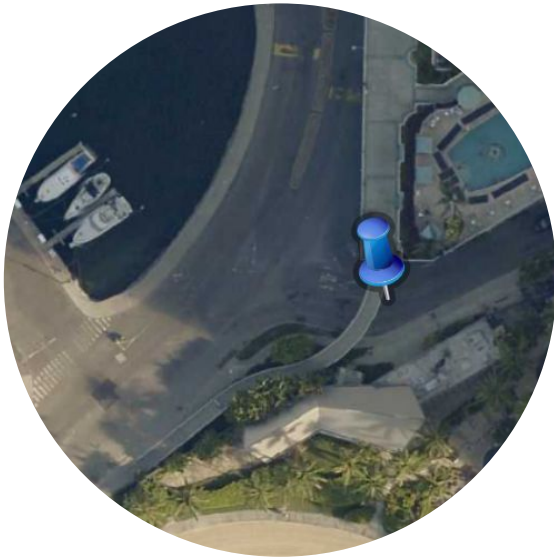
The signs will be installed at each entry point to catch the eye of drivers and draw their attention to the paid parking available in designated zones.



Harbor Entry Sign Locations

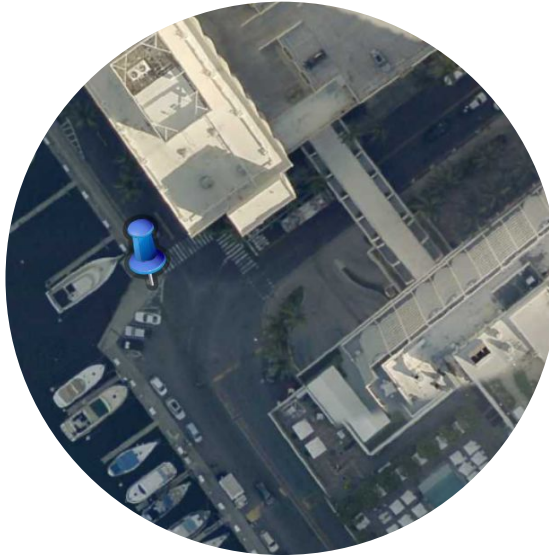
Location 1

Kahanamoku Street Entry



Location 1

Hobron Lane Entry



Location 1

Holomoana Street Entry



Recreational Parking Signs



Objectives

Clearly convey parking is designated for recreational use only. There is a 6-hour limit. No overnight parking. Highlight the limited use of these stalls and strict enforcement policy, including towing without warning.

Size

24 x 78 inches

Quantity

2





Recreational Parking Signs



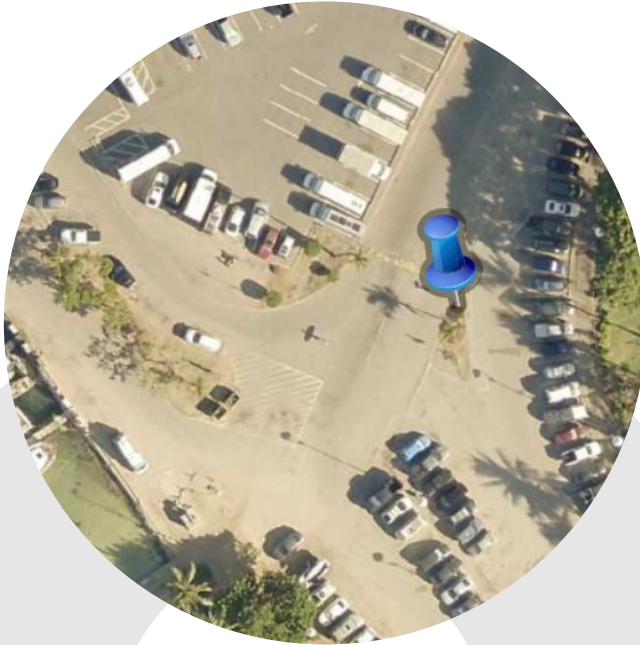
Location

The recreational parking signs will be placed at entry points to designated recreational parking areas.

Recreational Information Sign Locations

Location 1

Entry to the Helipad



Location 2

Entry to the 600 Row





Towing Notification Signs



Objectives

Larger notification of towing: In addition to complying with legal requirements, the signs will be enlarged beyond required size to enhance visibility, ensuring parkers are well-informed about towing at the harbor.

Size

24 x 36 inches

Quantity

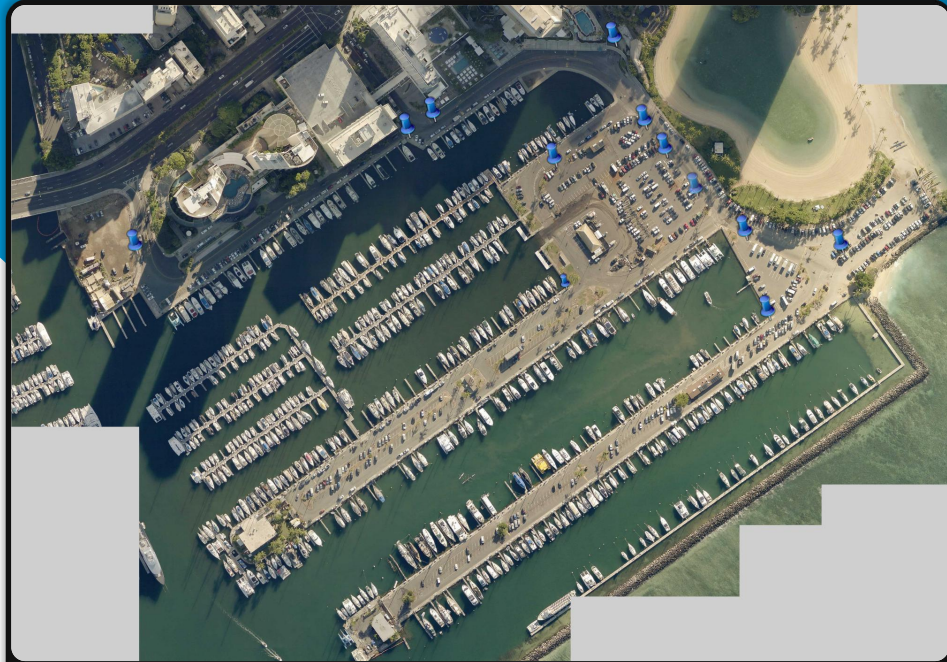
12

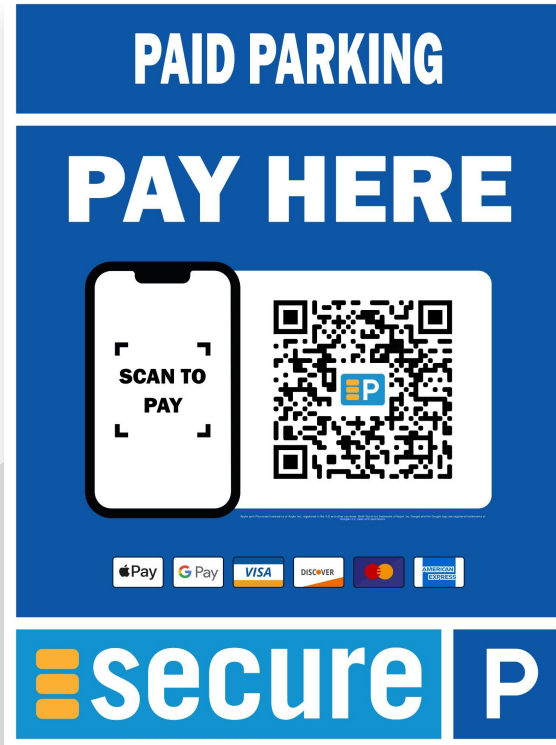
Towing Signs



Sign Placement

Towing Signs Locations
Towing signs will be placed at harbor entry points and designated parking areas to inform drivers about the strict enforcement policy, including towing without warning. These signs will be made with reflective materials to enhance visibility during nighttime and low-light conditions.





Pay-By-Phone Sign

Objectives

Pay-By-Phone signs will be installed equally throughout the harbor to inform the public that payment is required.

Size

18 x 24 inches

Quantity

67

Pay-By-Phone Sign

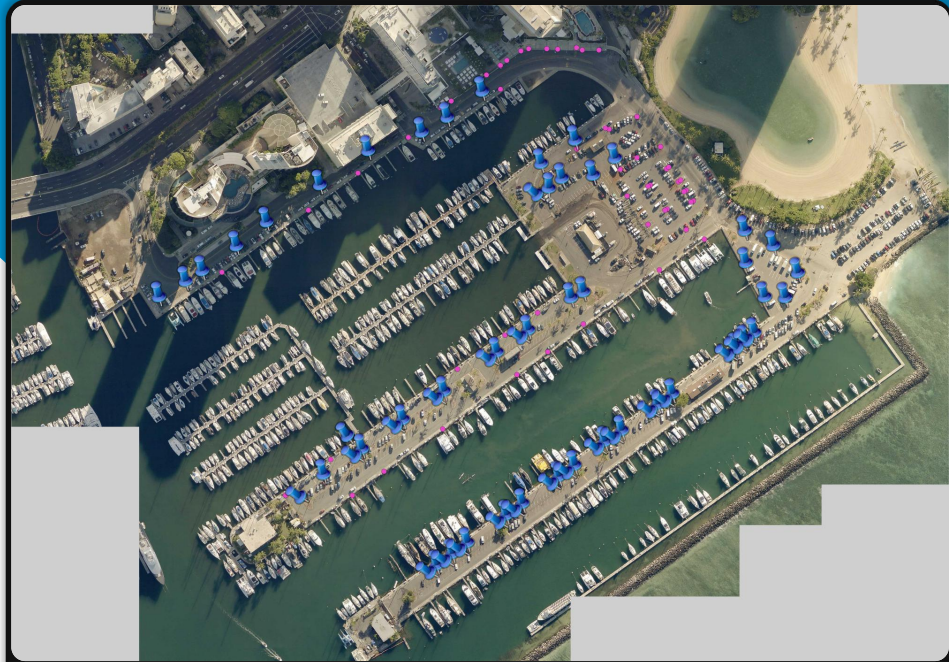


Placement

Evenly spaced throughout the harbor.

Existing signage shown here.

Additional signage to be installed as needed.



Additional Signage Cleanup

01

Relocate Poles

Place all poles on back side of sidewalks, as well as at the exact start and end of different zones to ensure clear demarcation and greater visibility.

02

Remove Empty Poles

Remove 21 empty poles to reduce visual clutter and potential confusion regarding missing signage. Removed poles will be reused whenever possible.

03

Installing Missing Signage

Poles will be installed in areas where signage is currently missing or inadequate, promoting a user-friendly parking environment.

Relocate Poles

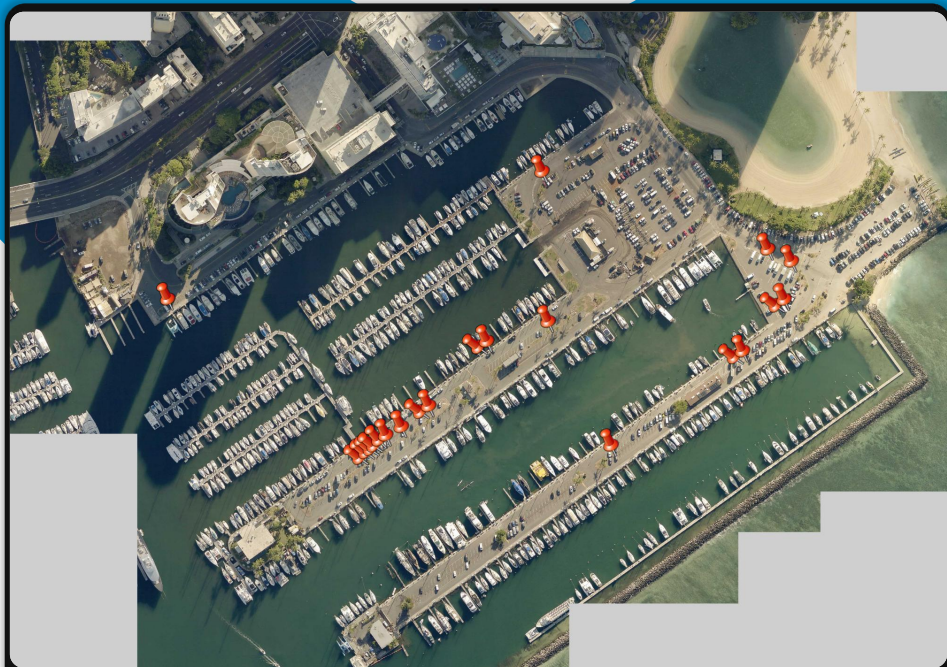


Placement

Signage on the front row will be standardized, all paced at the backside of the sidewalk for consistency and better visibility.

Signs that are not placed at beginning and end of a parking zone will be moved for better clarity.





Remove Poles



Uninstalling

21 empty signage poles have been identified and will be removed from the harbor, reducing clutter and confusion.

Additional Scope Signage



Handicap Signage

Handicap signs that are missing in the harbor will be installed with standard handicap signage.

Recreational Stall Signage

All 50 existing recreational stall signs will remain as is and will not be replaced at this time.



Parking Stalls



Summary

DLNR DOBOR and Secure Parking Hawaii aim to update the parking signage at the harbor to make the highest and best use of the limited parking currently available.

Our plan is to expand public access to permit parking stalls efficiently without altering the designated use currently in place. We aim to streamline parking operations, and provide a more equitable and user friendly experience for everyone.

We welcome your feedback and suggestions on how to optimize public parking in the facility.

Parking Stall Access



Better Utilization

All paid parking stalls will be available to hourly parkers and permit parkers.



Reduce Confusion

Only need to ensure payment before parking.



Positive Experience

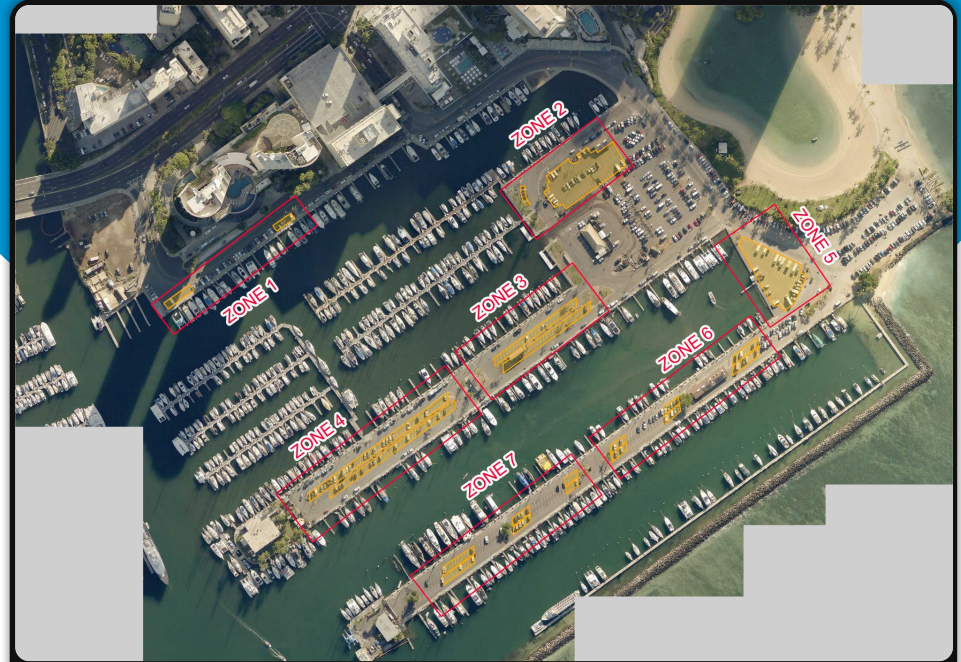
Reduced confusion and ease of access will result in a more positive experience.

Parking Zones



Zones Identified

We identified seven zones in the Ala Wai Small Boat Harbor currently used by parkers that have permit parking, specifically highlighted in yellow.



Stall Occupancy

Average Occupancy Rates By Zones

From May 2nd to June 21st Secure Parking has recorded the average occupancy rate of the stalls in each zone at different times of the day and week to find the average usage.

Usage

Zone 1

Zone 2

Zone 3

Zone 4

Zone 5

Zone 6

Zone 7

Average Occupancy

59%

Average Occupancy

68%

Average Occupancy

5%

Average Occupancy

40%

Average Occupancy

49%

Average Occupancy

50%

Average Occupancy

16%

Average Stall Occupancy

40%



Paving Project



Summary

The Ala Wai Small Boat Harbor is estimated to begin a repaving project to address deteriorated asphalt in its roadways and parking areas starting early 2026. This project aims to improve safety with smoother surfaces, enhance accessibility, and clearly define parking stalls to improve organization and ease of use.

Paving Improvements



Paving Scope

- Traffic controls and BMPs for sediment/erosion during construction.
- Re-pave approximately 504k square feet of roadways and parking surfaces.
- Replace broken wheel stops.
- Paint roadway markers, pedestrian walkways, park stalls, etc.
- Improve drainage at the vessel washdown area.
- Updated signage.



Next Steps

Timeline

Analyze Community Feedback

Evaluate feasibility of addressing major concerns.

Update Existing Plan

Revision of plan and update to the community of final plan and timeline.

Plan Implementation

Coordinate installation and communications based on approved timeline.

Talk Story



Positives



Negatives



Opportunities



Concern



Contact Us

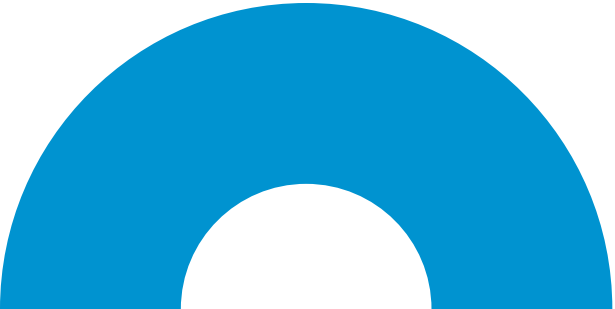
Have additional feedback you would like to provide. We want to hear from you as we continue to work together to improve the Ala Wai Boat Harbor.

Secure Parking Hawaii

Phone: (808-517-1311)

Email: support@secureparkinghi.com





Thanks !

We value the community at Ala Wai Boat Harbor and strive to create a positive hassle free parking experience.